



March 31, 2025

Subject: H.B. Carbide Operations Update – Impact of Severe Ice Storm

Dear Valued Customers,

Over the weekend, a severe ice storm swept through Northern Michigan, causing widespread power outages, downed trees, and road closures. As a result, our plant operations have been impacted, and we are currently operating with limited resources, which may temporarily affect our service levels.

Our top priority is ensuring the safety and well-being of our employees while working to restore normal operations as quickly as possible. Our leadership team is actively coordinating with local authorities to assess the situation and expedite recovery efforts.

While conditions remain challenging, we are optimistic about returning to full-service levels soon. We will continue to provide updates via direct communications and through our website to keep you informed.

We sincerely appreciate your patience and understanding during this time. If you have any questions or concerns, please don't hesitate to reach out to your sales representative.

Thank you for your continued support.

Best regards,

Jon Dreher
General Manager Operations
H.B. Carbide

Jon Wyniemko
Director of Sales
H.B. Carbide